

## **HUDSONS CIRCUS Ticket Booking, Terms & Conditions,**

### **Please Read Before Booking.**

Before proceeding with your booking please read the booking terms and conditions carefully. These booking conditions are the basis upon which bookings are accepted by Hudsons Circus Pty Ltd (HC P/L) and TicketSearch, Hudsons Circus Pty Ltd ticketing agency. The ticket is sold or issued by TicketSearch as an agent for and on behalf of HC P/L. HC P/L is responsible for the service, event or performance for which it is sold or issued.

1. Bookings are subject to availability. Once confirmed, all refunds and exchanges will incur a \$10 handling fee.  
This must be processed at least two hours prior to booked showtime no refunds or exchanges will be processed after this cut off time. Refunds do not include booking fees or bank surcharges.
2. All ticket sales requiring wheelchair access must be booked 24hours or more in advance to secure limited wheelchair access area in the venue, all tickets subject to availability.
3. The right is reserved to add, withdraw or substitute artists, animal routines, vary ticket prices, and/or vary advertised programmes, seating arrangements and audience capacity.
4. Other agents have no authority to sell tickets or make representations as to the quality or location of seating without our express authority in writing.
5. Prices are subject to change without notice.
6. A transaction fee per transaction may apply. This fee is non-refundable.
7. The right of admission is reserved by the HC P/L management or its agent. Cameras, Video Cameras, iPads, tape recorders and other recording devices are not permitted.
8. Information, cast and event dates are subject to change. HC P/L is not responsible for any cancellation or rescheduling of events or for changes in the programme or performers. In the case of rescheduling of an event, tickets will be transferred to the new date.
9. If a performance is cancelled due to an act of God, natural disaster, adverse weather or for any other cause reasonably beyond HC P/L's control, tickets may be rescheduled or refunded minus any booking fees or charges.
10. HC P/L reserves the right to charge an administration fee if a lost ticket voucher needs to be issued.
11. HC P/L is not responsible for issues arising at the performance relating to the behaviour of other patrons.
12. All merchandise is non-refundable and there are no exchanges, refunds or upgrades.
13. It is a condition of sale that any ticket may not be resold at a premium without the prior written consent of the Company. If a ticket is sold in contravention of this condition, the ticket may be cancelled without a refund and the bearer of the ticket may be denied admission.
14. Children's pricing is from 3 years to 15 years inclusive.
15. Strobe lighting and effects may be used during Hudsons Circus Pty Ltd performances.
16. All prices quoted are in Australian dollars and include GST.

Responsibility: Hudsons Circus Pty Ltd and TicketSearch finalises all ticketing upon the

express condition that it shall not be liable, apart from non-excludable liability, for any injury, death, damage, loss, accident, delays or irregularity which may be occasioned either by reason of any defect in any venue or facilities hired by the circus, we do not accept liability in contract or in tort (actionable wrong) of any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control or which are not preventable by reasonable diligence on our part including but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any other authorities, accidents to or failure of machinery or equipment or industrial action (whether or not involving our employees and even though such action may be settled by acceding to the demands of a labour group).

Thank you for reading - Regards Hudsons Circus